### Eligible Expenses

- Acupuncture
- Alcoholism / Drug treatment
- Ambulance charges
- Arthritis gloves
- Artificial limbs
- Artificial teeth ("L")
- Bandages / Band-Aids
- Blood pressure monitors
- Blood sugar test kits/stripes
- Body scans (MRIs)
- Brace for knees, wrists
- Breast pumps and supplies
- Carpal tunnel wrist support
- Chiropractic fees
- Contact lenses & solutions ("L")
- Contraceptives
- Co-pays
- Co-insurance
- Costs for physical or mental illness confinement
- CPAP devices
- Crutches
- Deductible expenses
- Dental implants ("L")
- Dental treatment ("L")
- Dentures ("L")
- Diabetic supplies
- Eyeglasses & eye exam ("L")
- First aid kits
- Flu shots
- Hearing aids & batteries
- Incontinence supplies
- Insulin supplies
- In vitro fertilization (IVF)
- Laboratory fees
- Laser eye surgery ("L")
- Liquid adhesive for small cuts
- Mastectomy related bras
- Medical alert bracelet
- Medical records charges
- Midwife
- Mileage
- Motion sickness wristband
- Occlusal guards ("L")
- Orthodontic fees ("L")
- Orthopedic shoe insert
- Ovulation monitor
- Oxygen
- Physical therapy
- Prescriptions
- Pregnancy test kits
- Prosthesis
- psychiatric care
- Reading glasses ("L")
- Rehydration solution (Pedialyte for children)
- Rubbing alcohol
- Saline solution ("L")
- Seeing eye dog
- Shipping & handling for eligible medical expenses
- Smoking cessation programs
- Special communication equipment for the deaf
- Speech therapy
- Sterilization procedures
- Thermometer
- Transportation expenses primarily for medical care
- Vaccines
- Viagra
- Walkers
- Wheelchair
- X-rays
- Dual Purpose Expenses
  - Requires a doctor’s note or Rx w/ a diagnosis stated
  - Air purifier
  - Compression hose
  - Dietary supplements
  - Health club dues
  - Humidifier
  - Hypnosis
  - Petroleum jelly
  - Massage therapy
  - Vitamins
  - Waterpik
  - Weight loss programs

### Ineligible Expenses

- "Concierge" annual fee
- Cosmetic procedures
- CPR class
- Dental floss
- Deodorant
- Diet & weight loss foods
- Electrolysis
- Eyeglasses/contacts warranty
- Face creams & moisturizers
- Hearing aid warranty
- Hand lotion
- Imported drugs
- Insurance premiums
- Late fees
- Marital counseling
- Maternity clothes
- Mattresses
- Missed appointment fee
- Mouthwash
- Non-prescription sunglasses
- Prepayments
- Sunglass clips
- Teeth whitening
- Toiletries & cosmetics
- Toothbrushes & toothpaste
- Veneers
- Vitamins for general health

### FlexBank reimburses DAILY!

Within 24 business hours of receiving your claim form and itemized receipts, FlexBank will issue a check, or directly deposit your reimbursement into your personal bank account. It takes two business days for a direct deposit to appear in your bank account.

### Review your account 24-7

You may view your account balance 24-7 at www.FlexBank.net.

### Call FlexBank!

If you have questions and want to talk with someone in person vs. researching online, please call FlexBank’s office Monday – Friday from 8:00 am to 5:00 pm at 888.677.8373.

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**Limited FSA ("L")**

If you or your spouse contribute to a health savings account (HSA), you may sign-up for a limited purpose FSA.

Eligible expenses for a limited FSA include:

- **Dental**
- **Vision**
- **Post-deductible medical**

Post-deductible medical expenses include medical deductible expenses after you have incurred the first: 2017 $1,300/single or $2,600/family coverage; 2018 $1,350/single or $2,700/family.

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- Vaccines
- Viagra
- Walkers
- Wheelchair
- X-rays

**Dual Purpose Expenses**

Requires a doctor’s note or Rx w/ a diagnosis stated

- Air purifier
- Compression hose
- Dietary supplements
- Health club dues
- Humidifier
- Hypnosis
- Petroleum jelly
- Massage therapy
- Vitamins
- Waterpik
- Weight loss programs

**Over the Counter Medicines**

Requires a valid prescription

- Acne treatment
- Antacids
- Antibiotic ointments
- Anti-itch creams
- Allergy medicines
- Cold medicines
- Diaper rash cream
- Eye drops
- Laxatives
- Lice treatment
- Motion sickness
- Pain relievers
- Smoking cessation products
- Wart remover treatments

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This is a partial listing of eligible expenses. For more information email Claims@FlexBank.net or call FlexBank at 888.677.8373. Revised November 2017